

Grandstream Networks, Inc.

GDS Manager User Manual





Table of Contents

DOCUMENT PURPOSE	6
CHANGE LOG	7
Software Version 1.0.1.10	7
Software Version 1.0.1.5	7
Software Version 1.0.1.2	7
Software Version 1.0.0.118	7
Software Version 1.0.0.113	7
Software Version 1.0.0.110	7
Software Version 1.0.0.98	7
Software Version 1.0.0.75	
WELCOME	9
GETTING TO KNOW GDS MANAGER	10
Installation Guide	
Minimum Computer System Requirement	
Download and Install GDS Manager	
Connecting to the GDS Manager	11
Starting GDS Server	
Starting GDS Manager	
GDS MANAGER APPLICATIONS	15
Basic Information	
Administrator	
Group	
Member	
Schedule	
Holiday	
Device	
Search	
Alarm Linkage	
Configuration	
Card Info	
Log	





Device Log
Administrator Log
Realtime Video
Preview Configure
GDS
Report
SMTP Server Information
Report List
Attendance Management
TimeFrame
Work Shift
Work Shift Assignment
Special Assignment
Vacation Catalog
Vacation Apply
Overtime
Clock in/out Records
Makeup Check-In
Attendance Report
EXPERIENCING THE GDS MANAGER





Table of Figures

Figure 1: GDSManager Languages	11
Figure 2: GDS Server Options	11
Figure 3: Server Configuration	. 12
Figure 4: GDS Manager Login Page	. 13
Figure 5: Monitor Configuration	. 13
Figure 6: Change Language	. 14
Figure 7: Administrator	. 15
Figure 8: User Management	. 15
Figure 9: User Management- Select privilege	. 16
Figure 10: User Level Access	. 17
Figure 11: Groups	. 17
Figure 12: Add Groups	. 17
Figure 13: Group Name	. 17
Figure 14: Member	. 18
Figure 15: Member Profile	. 18
Figure 16: Batch Add Card	. 20
Figure 17: USB Card Reader	. 20
Figure 18: Batch Config	. 21
Figure 19: Export	. 22
Figure 20: Data overriding	. 22
Figure 21: Successful import notification	. 23
Figure 22: Search Members	. 23
Figure 23: Schedule	. 24
Figure 24: Holiday	. 24
Figure 25: Search	. 25
Figure 26: Search Window	. 25
Figure 27: Alarm linkage	. 26
Figure 28: Configuration	. 26
Figure 29: Device Config	. 27
Figure 30: Card Info	. 28
Figure 31: Device Card Information	. 28
Figure 32: Device Log	. 29
Figure 33: Log Management Device	. 29
Figure 34: Administrator Log	. 31





Figure 35: Log Management Admin
Figure 36: Realtime Video
Figure 37: Play GDS3710 Stream
Figure 38: GDS3710 Live Stream
Figure 39: Preview Configure
Figure 40: Local Config
Figure 41: GDS
Figure 42: SMTP Configuration
Figure 43: Report List
Figure 44: Timeframe Property
Figure 45: Timeframe
Figure 46: Work Shift Index
Figure 47: Assign Shift to Member
Figure 48: Special Assignment
Figure 49: Vacation Type
Figure 50: Take Vacation
Figure 51: Overtime
Figure 52: Clock In / Out Records
Figure 53: Export Attendance
Figure 54: Makeup Record
Figure 55: Audit
Figure 56: Attendance Report

Table of Tables

Table 1: Member Profile 1	18
Table 2: Timeframe	37





DOCUMENT PURPOSE

This document describes the basic concept and tasks necessary to use and configure your GDS Manager. In addition, it covers the topic of connecting and configuring the GDS Manager with the GDS3710.

Please visit https://www.grandstream.com/support to download the latest "GDS Manager User Manual".

This guide covers following topics:

- Welcome
- Getting to Know GDS Manager
- GDS Manager Applications
- Experiencing the GDS Manager





CHANGE LOG

This section documents significant changes from previous versions of user manual for GDS Manager. Only major new features or major document updates are listed here. Minor updates for corrections or editing are not documented here.

Software Version 1.0.1.10

- Added support of "Daily" sent time in the report generation. [Report List]
- Added Device log event for unauthorized open door attempt via Wiegand interface. [Device Log]

Software Version 1.0.1.5

- Added multi-language support for French, Spanish, and Portuguese. [Download and Install GDS Manager]
- Added more lever for User Management. [Basic Information]

Software Version 1.0.1.2

- Added support to Open Door2 via remote PIN. [Configuration]
- Added ability to configure "Keep Door Open" from GDSManager and synchronize with GDS37xx. [Configuration]

Software Version 1.0.0.118

• Added feature to record video when alarm event profile triggered. [Alarm Linkage]

Software Version 1.0.0.113

- Added Account Number to the SIP number in call log. [Device Log]
- Added support to import user data via the CSV format file [import user configuration data]

Software Version 1.0.0.110

- Added Private Door Password Configuration Field in Member Management. [Private Door Password]
- Increased the Log Operation Types [Device Log]
- Added sorting function based on time in administrator logs [Administrator Log]
- Added SIP mode to display the IP/Port for peering calls in the visiting logs and call logs. [Device Log]

Software Version 1.0.0.98

- Added schedule batch modification option. [Schedule]
- Added SMTP support to GDSManager. [SMTP Server Information]
- Added option to select windows numbers to display when started.
- Added "Delete All" option in device configuration page. [Configuration]
- Regulated the maximum number of group to 50. [Group]
- Added keypad input error alarm under device log. [Device Log]





- Added manually configured email reporting function. [Report List]
- Updated UI Resource.
- Added GSDServer should display first when program initialized or launched.
- Added Record Server allowing configuration of the storage paths. [Starting GDS Server]
- Added "check box" in front of the search list of the device. [Search]
- Added prompted message of "Open Door Successfully" in the preview screen when door opened. [Realtime Video]
- Added Open Door feature. [Realtime Video]

Software Version 1.0.0.75

• This is the initial version for the GDS Manager.





WELCOME

Thank you for purchasing Grandstream's GDS3710 Hemispheric HD IP Video Door System, an innovative IP based powerful video door system.

GDS3710 HD IP Video Door System is a hemispheric IP video door phone and a high-definition IP surveillance. GDS3710 is ideal for monitoring from wall to wall without blind spots. Powered by an advanced Image Sensor Processor (ISP) and state of the art image algorithms, it delivers exceptional performance in all lighting conditions. The GDS3710 IP video door system features industry-leading SIP/VoIP for 2-way audio and video streaming to smart phones and SIP phones. It contains integrated PoE, LEDs, HD loudspeaker, RFID card reader, motion detector, lighting control switch and more.

GDS3710 HD IP Video Door System can be managed by Grandstream's free window based management software: GDS Manager Software, a client/server based software, which provides RFID card management and basic reports for the door entrance.

Along with Grandstream videophone, mobile Apps, and Network Video Recorder (NVR), the GDS3710 provides a powerful recording and monitoring solution. It can be managed with GSURF Pro or any ONVIF-compliant video management system. It also offers a flexible HTTP API for easy integration with 3rd party applications and other surveillance systems.

GDS3710 is ideal for entry places required wide angle monitoring, such as banks, hotels, schools, office building, retail stores and small warehouses, also good for small to median sized enclosed environments.





GETTING TO KNOW GDS MANAGER

The GDS Manager is a management software for the GDS3710 based on a Server/Client architecture, providing RFID card management, basic reports for door entrance and attendance management.

The GDS Manager is a client–server model, which is a distributed application structure that partitions tasks or workloads between the providers of a resource or service, called **Server**, and service requesters, called **Client**.

Often clients and servers communicate over a computer network on separate hardware, but both client and server may reside in the same system. A server host runs one or more server programs that share their resources with clients. A client does not share any of its resources, but requests a server's content or service function.

Clients therefore initiate communication sessions with servers that await incoming requests. Examples of computer applications that use the client-server model are Email, network printing, and the World Wide Web.

Installation Guide

Minimum Computer System Requirement

Server:

- Operating System: Windows 2003/2008 Server; Windows XP SP2/SP3; Windows 7 32bit/64bit
- Processor: Intel® Core™ i3; 2.6GHz or above recommended
- Memory Capacity (RAM): 4GB or above
- Hard Drive Capacity: 320G (depending on video recording requirement)
- **Graphics Card Type:** Discrete Graphics Card (nVIDIA GEFORCE® GTX660 or above recommended)
- Network Adapter: 1000Mbps network adapter

Clients:

- Operating System: Windows XP SP2/SP3; Windows Vista; Windows 7 32bit/64bit; Windows 8
- Processor: Intel® Core 2 Duo ™ or above
- Memory Capacity (RAM): 2GB or above
- Hard Drive Capacity: 120G (depending on recording requirement)
- Graphics Card Type: Discrete Graphics Card recommended
- Network Adapter: 100Mbps network adapter, 1000Mbps recommended

Note: UPS is required for SERVER to prevent database or video record file corruption caused by power outage.

Download and Install GDS Manager

Users need to download the GDS Manager from the following link at the section "Tools": <u>https://www.grandstream.com/support/resources/?title=GDS3710</u> Or <u>https://www.grandstream.com/support/resources/?title=GDS3705</u>







- 1. Click on $\frac{V1.0.090}{V1.0.090}$ to start installing the GDS Manager.
- 2. Select the Language from the available below:

🔮 GDSManager Setup	×
	Please select the language to install:
	⊖ Chinese
	English
	⊖ Russian
	⊖ Spanish
	O Portuguese
	O French
	<u>N</u> ext > <u>C</u> ancel

Figure 1: GDSManager Languages

- 3. Follow instructions to complete the installation.
- 4. After installation is successful, the following icons will be shown on the Desktop:



Connecting to the GDS Manager

Starting GDS Server

Double click on the GDS Server icon to start listening for new client connections. The following icon will be shown on the taskbar and, right click on to bring the server options as shown below.

Configure(C)
Record Server(R)
Exit(E)

Figure 2: GDS Server Options





1. **Configure**: Click to display a window showing Listening IP and Port of the server as well as an option to start the server with the operating system and a button for starting the record server as shown below:

Server Configuration	Х
Listening IP	192.168.5.142 ~
Port	8890
Start with operating system	
Record Server OK	Cancel

Figure 3: Server Configuration

- 2. **Record Server**: Start an FTP server to save pictures uploaded by the GDS3710.
- 3. **Exit**: Click to quit the GDS Server software.

Starting GDS Manager

The GDS Manager is the client part of the software, which will allow interaction with the GDS3710 through the GDS Server.

To start the GDS Manager follow steps below:

1. Double click on the GDS Manager and the following window will popup:





AND	STREAM THE WORLD GDS-Manager
Address	192.168.5.142
Port	8890
User Name	admin
Password	•••••
🗹 Remember	Password Auto Login
Login(<u>L</u>) Exit(E)



- Address: Enter the IP address or domain of the GDS Server machine.
- **Port:** Enter the listening port of the GDS Server.
- User Name: Enter the user name to connect to the GDS Manager, by default its admin.
- **Password:** Enter the password to connect to the GDS Manager, by default its admin.
- 2. Click Login and the following confirmation window will popup:

Monitor Config	Monitor Config
The number of monitor : 2	The number of monitor 1 2
Single Monitor Dual Monitors Four Monitors	Single Monitor Dual Monitors Four Monitors
Confirm Cancel	Confirm

Figure 5: Monitor Configuration

- Select Single Monitor or Dual Monitor to display the GDS Manager on single screen or two screens respectively.
- Click Confirm to start the GDS Manager.





Notes:

- GDS Manager can be connected to a GDS Server on the same LAN or a cross the WAN, enter the Public or private IP of the GDS Server on the GDS Manager to connect.
- User can still change the Language via the tool UI.

GDSManager							
System(<u>F</u>) View(<u>V</u>)	Help(<u>H</u>)						
Function Navigation	Language √ English(E)						
	About GDSManager(<u>A</u>)			Chinese(<u>C</u>)			
Device	About Obsivianager(A)			Spanish(<u>S</u>)			
Q Search		👤 admin	Portuguese(P)				
🌆 Alarm Lin			French(<u>F</u>)				

Figure 6: Change Language





GDS MANAGER APPLICATIONS

Basic Information

Administrator

The administrator sub-menu allows the admin to change its password and/or create new users.



Figure 7: Administrator

Click on the "Administrator" icon to display the following window.

Function Navigation	×	🕂 Add	🖉 Modify	🗙 Delete		
💷 💭 Basic Information	^	- Add	Modily	∧ Delete		
		User			Privilege	Personnel Management
		👤 admin			Administrator	Live Video
		👤 test			Normal User	✓Log management ✓Attendance Management
Schedule						Accentratice Management

Figure 8: User Management





Admin can create Users and assign respective privilege which will have access to:

GDSManager			
System(F) View(V) Help(H)			
Function Navigation X	🕂 Add 🖉 Modify	▼ Delete	
Holiday ^			
🗄 🔧 Device	User	Privilege	Personnel Management Device Configuration
Q Search	👤 admin	Administrator	∠Live Video
🎼 Alarm Linkage		Added	Log management × ^{te Management}
Configuration		Addea	X
Card information		User Type Normal User	~
Log			
Device log		Username	
Administrator log		Password	
Eive Video		Privilege	
Preview Configuration GDS		Personnel Management	
		Device Configuration	
SMTP Server Address		Live Video	
Report List		Attendance Management	
Attendance management			
Time period		_	
Work Shift		_	
Work Shift Assignment			
Special shift		OK Cancel	
Type of Leave			

Figure 9: User Management- Select privilege

To change the admin password set the following:

Enter a new password and click on Modify •

To create a new user, follow below steps:

- 1. Enter a user name.
- 2. Enter a password.
- 🛨 Add 3. Click on

Note: Administrator will have access to all sub-menus on the GDS Manager while user account will have access to the following.







Figure 10: User Level Access

Group

Admin can create groups and sub-groups to separate users, this can be done by following those steps:



Figure 11: Groups

1. Click on "Add" as shown below.

₹ } Re	efresh	🕂 Add				
Index	Group Name		Parent Group	Staffs	Schedule	

Figure 12: Add Groups

2. Enter the "Group Name" and "Parent Group Name" if parent group is needed.

Group		×
Group Name		
Parent Group Name	Disable	~
Schedule	Disable	\sim
	Confime	ancel

Figure 13: Group Name

3. Configure the schedule time frames and click on "Confirm" to add the group.

Note: Users can create up to 50 groups.





Member

Admin can manage users from **Member** menu, he/she can add/delete/synchronize data with the GDS3710 and search for a user.



Figure 14: Member

1. Click on Add a new Member

to add a new user, the following window will pop up to enter

user's specific information.

Member Profile				
Personal Info				
Index	0000002	* Name	1	*
Gender	Male Female	ID Number]
Virtual Number		* CellPhone]
Sip Number		Group	Disable 🗸	•
Schedule	Disable ~			
Remark				
Card Info				
Card Number	*	Start Read Card		
Card Type	ID Card \sim			
Enable				
Start Date	2/18/2020	End Date	12/31/2099	
Private Door Password				
Confirmation				
				Save And Add

Figure 15: Member Profile

Table 1: Member Profile





Field	Description
Index	Filed automatically generated by the GDS Manager indicating the number of created users.
Name	Enter the user name.
Gender	Enter the user gender, Male or Female.
ID Number	ID number is a unique number to identify a user.
Virtual Number	When dialing directly from the keypad, the GDS accept only Virtual number to identify a user, once the Virtual number is typed followed by # key, the Sip Number will be dialed.
Cell Phone	Enter the cell phone number of the user.
SIP Number	The SIP Number is mapped with virtual number, once the virtual number is dialed the GDS3710 will send an INVITE to the SIP Number.
Group	Enter the group where the user belongs.
Schedule	Configures the schedule time frames which will be assigned to the users for door system usage
Remark	Enter some remarks regarding the current user.
Card Number	Enter the RFID Card number (this is the number written on the RFID card).
Start Read Card	Click Start Read Card, then sweep RFID card on the USB card reader to read the number registered on the RFID card.
Card Type	Specifies the Card Type.
Enable	Click on this filed to enable this user.
Start Date	Enter date when the card will start being active.
End Date	Enter date when the card will end being active.
Private Door Password	Enter the specific PIN code to unlock the door (Digits only)
Confirmation	Confirm the PIN code password

2. Select a user and click on Delete a Member to delete the selected entry.

3. Click on

, the following window will pop up.





Batch Add card		×
Person Index	Card Number	Start Add
		Stop Add
		Save

Figure 16: Batch Add Card

a. Plug the USB Card Reader that can be purchased from Grandstream as shown below.



Figure 17: USB Card Reader

- b. Click on "Start Add".
- c. Start swiping RFID cards, and the ("Person Index", "Card Number") fields will be incremented.
- d. Click on "Stop Add" once finished adding new cards.





- e. Click on "Save" to save the added cards.
- 4. Select a record and click on Push To... to copy the selected user to the GDS3710.
- 5. Select a batch of users, which will have the same configuration, and then click on Batch Modify, the following window will pop up.

ch Config						
Person Index	Name	Group Name	Enable	Valid Date	Schedule	
00000001	Alberto Dirr	Disable	Yes	2099/12/31	Disable	
00000002	Jack Eddy	Disable	Yes	2099/12/31	Disable	
0000003	Mike Willson	Disable	Yes	2099/12/31	Disable	
		Group	Disable	~		
		Schedule	Disable	~		
	5	Enable	Yes	~		
	5	Valid Date	08/12/2017			
		Confime		Exit		

Figure 18: Batch Config

- a. Check the "Group" checkbox and select the Group to apply to all users.
- b. Check the "Schedule" checkbox and select the Schedule to apply to all users.
- c. Check the "Enable" checkbox to enable the users.
- d. Check the "Valid Date" checkbox to set a validity date for all users.
- 6. Select users whose configuration need to be saved, then click on window will pop up.





Export	X
File Type	.csv 🗸
Export Path	C:\\MemberList_20170912_144822
Ok	Cancel

Figure 19: Export

- a. Click on <u>u</u>, to browse directories where to store the users' data.
- b. Click "OK" to save the data.
- 7. In order to import user configuration data, click on the select the csv file.
 - a. A pop up window will appear to confirm the information uploaded and overriding of existing member



Figure 20: Data overriding





b. And the following window will appear indicating the success of the import.

Import Member Data		\times
Check the validity of the doc Card Number(0003786907)A	ument dd success	
	GDSManager ×	
	ОК	

Figure 21: Successful import notification

- 8. Users can search for members using the search bar to filter with different methods:
 - Person Index
 - Name
 - Group Name
 - Virtual Number
 - Card Number

	Person Index	\sim	🔍 Search
--	--------------	--------	----------

Figure 22: Search Members





Schedule

Admin can schedule time frames which will be assigned to the users for door system usage, outside the configured time intervals, the GDS will deny users' access.

Click on Keen to edit the s	1	for schedule details.		
Function Navigation	× Index	Name	Holiday	Detailed Info
■	1	schedule_1	Disable	
Group	2	schedule_2	Disable	🗐 🖉
	3	schedule_3	Disable	2
Schedule	4	schedule_4	Disable	2
Holiday	5	schedule_5	Disable	🗐 🖉
Q Search	6	schedule_6	Disable	🗐 🖉
🌆 Alarm Linkage	7	schedule_7	Disable	🗐 🖉
Configuration	8	schedule_8	Disable	🗐 🖉
Gard Info	9	schedule_9	Disable	🗐 🖉
Device Log	10	schedule_10	Disable	🗐 🖉
Administrator log				

Click on \swarrow to edit the schedules or for schedule details.

Figure 23: Schedule

Holiday

Admin can manage holidays which will be assigned to the users for door system usage.

Click on \checkmark to edit the holidays or for holiday details.

Function Navigation X	Index	Name	Detailed Info
	Index	Name	
Administrator	1	Holiday 1	
Group	2	Holiday 2	🗐 🖉
	3	Holiday 3	🗐 🖉
Schedule	4	Holiday 4	
Holiday	5	Holiday 5	🗐 🖉
Q Search	6	Holiday 6	🗐 🖉
Alarm Linkage	7	Holiday 7	🗐 🖉
Configuration	8	Holiday 8	🗐 🖉
Card Info	9	Holiday 9	🗐 🖉
Device Log	10	Holiday 10	🗐 🖉
Administrator log			

Figure 24: Holiday





Device

This sub menu allows users to search the available GDS3710 and prepare the configurations.

Search

Click on "Search" to perform a search for all GDS3710 available in the local network, the following window will be shown.



Figure 25: Search

Search by se	erver		🔍 Search	🕂 Add			
🗆 Index	Model	Version	Device Name	IP	Web Port	RTSP Port	Mac
	GDS3705	1.0.0.26	GDS3705	192.168.5.108	443		00:0B:82:9A:8C:A5
□ 2	GDS3710	1.0.3.32	GDS3710	192.168.5.13	443	554	00:0B:82:A4:0D:95

Figure 26: Search Window

- 1. Click "Search" to search for available GDSs
- 2. Select a GDS3710 and click on "Add" to start configuring selected GDS3710 from GDS Manager.
- 3. Click "Exit" to quit the search window.

Alarm Linkage

This feature offers the ability to pop up a video stream window on or to record up to 60 seconds video when the alarm is triggered on the GDS37XX, this applies for: Motion Detection; Tamper; Wrong PIN input; DI; Hostage; Alarm Testing; Non-Scheduled Access Alarm.





& Member			
Schedule		Alarm Linkage	
	1		
🖃 🎇 Device			
Q Search		Popup Video Window	
😥 Alarm Linkage		Record	
Card Info		Record Duration(s)	60 🗸
🖕 📄 Log			
📄 Device Log		Record Path	
Administrator log			
Realtime Video			
			Save
			Save
GDS3710_AB-AE-8A			
🖕 💼 Report			

Figure 27: Alarm linkage

Configuration

Configuration menu allow users to add manually available GDS3710 devices on the network to the GDS Manager.

1. Click on "Configuration" and the following window will pop up.



Figure 28: Configuration





Function Navigation X	🕂 Add 🛛 🗙 Delete	😂 Delete all 🛛 💾 Save	
Administrator	GDS GDS3710_AB-AE-8A	GDS attributes	
Group	GD53710_AB-AE-6A	Device Name	GDS3710_AB-AE-8A
Member		() IP	
Schedule			192 . 168 . 216 . 21
		O Domain Name	
Q Search		RTSP Port	554
Alarm Linkage		Username	admin
Configuration		Password	•••••
E Log		PIN to Open Door 1	
Device Log		PIN to Open Door 2	
Administrator log		Transmit by Server	
Preview Configure		Transmission Protocol	
GDS			RTSP-TCP ~
GDS3710_AB-AE-8A		Door 1	
Em Report		Keep Door Open	Disable \checkmark
Smtp Server Information		Emergency PIN to Disable Keep Door	10:46:03 A
📩 Attendance Management		Schedule End Time	2/18/2020 ~ 10:46:03 A 🔹
		Door 2	
		Keep Door Open	Disable ~
		Emergency PIN to Disable Keep Door	2/18/2020 ~
		Schedule End Time	2/18/2020 ~ 10:46:03 A

Figure 29: Device Config

- 2. Click on "Add" to add devices.
- 3. Enter the "Device Name", "IP" or "Domain Name" and "User/pass" as well as the RTSP port.
- 4. Click "Ok" to add the new device.
- 5. Select a device and click on "Delete" to delete the selected device.
- 6. Click on "Delete all" to delete all the available devices.
- User can now enter the Remote PIN set on the GDS37xx for each door on "PIN to Open Door 1" and "PIN to Open Door 2" fields. (This field isn't synced with the GDS37xx and needs to be entered manually).
- 8. Keep Door Open feature can now be enabled and synched from the GDSManager immediately.

Card Info

Click on "Card Info" to copy card information stored on the GDS3710 to the GDS Manager.







Figure 30: Card Info

Function Navigation ×	Copy to Manager	2.	Delete Card Infor	mation					
Basic Information Administrator Group Member Schedule	GDS3710_A7-9C-16		Card Number 0006207083 0007375881 0008998276	Name Alberto Dirruchi Mike Willson Jack Eddy	Gender Male Male Male	Enable Yes Yes Yes	Virtual Number 1 3 2	Sip Number	Valid Date 2099/12/31 2099/12/31 2099/12/31
→ → Holiday → → ∑ Device → Q Search									
Configuration									
Device Log									
Realtime Video Report Smtp Server Information G Report List									
Attendance Management									

Figure 31: Device Card Information

- 1. Select User to be added to the GDS Manager, then click on "Copy to Manager".
- 2. Select User to deleted from the GDS3710, then click on "Delete Card Information".
- 3. Click on "Exit" to quit the device card menu.

Log

This sub-menu provides access to GDS3710 and GDS Manager logs.

Device Log

Click on "Device Log" to retrieve logs of GDS3710 operations.







Figure 32: Device Log

The following window will be shown to filter logs.

Device Nan Virtual Num Period of T	nber	✓ Operation Ty ✓		Export		
Index	Device Name	Time	Operation Type	Name	Virtual Number	(Account)Sip Numbe
1	GDS3705_8B-5E-EF	2018-10-16 16:44:18	System up			
2	GDS3705 8B-5E-EF	2018-10-16 16:50:02	Call Log(Door Bell Call)			(1)192.168.5.134:50
3	GDS3710_AB-AE-8A	2018-10-16 09:58:16	System up			
4	GDS3710_AB-AE-8A	2018-10-16 13:52:05	System up			
5	GDS3710_AB-AE-8A	2018-10-16 16:06:01	Call Log(Door Bell Call)			(2)192.168.5.123:50
6	GDS3710_AB-AE-8A	2018-10-16 16:06:22	Call Log(Door Bell Call)			(2)192.168.5.123:50
7	GDS3710_AB-AE-8A	2018-10-16 17:21:04	System up			
8	GDS3710_AB-AE-8A	2018-10-16 18:21:37	System up			
9	GDS3710_AB-AE-8A	2018-10-16 18:24:37	Firmware Update(1.0.4.5)			
10	GDS3710_AB-AE-8A	2018-10-16 18:24:37	Reboot			
11	GDS3710_AB-AE-8A	2018-10-16 18:25:05	System up			
12	GDS3710_AB-AE-8A	2018-10-16 16:28:43	Reset(Retain Network Data Only)			
13	GDS3710_AB-AE-8A	2018-10-16 16:29:12	System up			
14	GDS3710_AB-AE-8A	2018-10-16 16:32:23	Reboot			
15	GDS3710_AB-AE-8A	2018-10-16 16:32:46	System up			

Figure 33: Log Management Device

- 1. Filter can be done using 4 methods:
 - > **Device Name:** Select the device name from the drop-down list.
 - > **Operation Type:** 24 operations are available to filter with.
 - ✤ All: Display all available logs.
 - Visiting Log: Display logs related to visiting logs
 - Open Door via Card: Display logs related to opening door by RFID card.
 - Open Door via PIN: Display logs related to opening door by password.





- * Open Door by DI: Display logs related to opening door via digit input.
- * Keep Door Open (Immediate): Display logs related to the immediate keep door open.
- * Keep Door Open (Scheduled): Display logs related to the scheduled keep door open.
- HTTP API Open Door: Display logs when opening the door using HTTP API.
- Call Log: Display logs related to call logs.
- * *Motion Detection:* Display logs related to motion detection.
- Sensor Alarm: Display logs related to sensor alarm.
- Vandalism: Display logs related to dismantle by force (GDS3710 will trigger alarms set on "Tamper alarm" when trying to remove GDS from the installation bracket).
- Hostage Alarm: Display logs related to hostage alarm (GDS3710 will trigger alarms set on hostage alarm when users enter password on the GDS3710 keypad on an urgent situation).
- Invalid Password: Display logs related to input error alarms (GDS3710 will trigger alarm actions every 5 failed attempts).
- Device Temperature: Display logs related to device temperature
- Door or Lock Abnormal: Display logs related to abnormal door opening (not triggered via PINs/Card/DI)
- System up: Display logs related to device booting up
- * **Reboot:** Display logs related to device rebooting.
- * Reset (Clear All Data): Display logs related to full factory reset.
- Reset (Retain Network Data Only): Display logs related to unit factory reset except network data.
- Reset (Retain Only Card Information): Display logs related to unit factory reset except card information.
- Reset (Retain Network Data and Card Information): Display logs related to unit factory reset except network data and card information.
- * **Reset (Wiegand):** Display logs related to unit's hard factory reset using wiegand cable.
- Config Update: Displays logs related to configuration update.
- * *Firmware Update:* Display logs related to firmware update.
- Non-Scheduled Access: Display logs related to when a legitimated users access the door outside of the configured schedule.
- Unauthorized door opening attempt: Display logs related to opening door via nonregistered digits input.
- Unauthorized door opening attempt(over wiegand): Display logs related to opening door via non-registered cards.
- > Virtual Number: Enter the Virtual Number of the user to filer with.
- > **Period of time:** Select the period of time





- 2. Click "Search" to start searching for logs according to search criteria.
- 3. Click on "Export" to export displayed logs.

Administrator Log

Click on "Administrator log" to retrieve logs of GDS Manager operations.



Figure 34: Administrator Log

The following window will be shown to search for GDS Manager logs.

Period of	Time	5/24/2018 ~ 1	12:00:00 AM 📮	> 5/24/2018	11:59:59 PM Search
Index	Date	Time	User	Operation Type	Detailed Info
1	2018/5/24	09:45:41	admin	Login	
2	2018/5/24	10:17:43	admin	Edit staff group	Grandstream
3	2018/5/24	10:17:56	admin	Edit staff group	Support
4	2018/5/24	10:18:11	admin	Edit staff group	Documentation
5	2018/5/24	10:18:17	admin	Edit staff group	Documentation
6	2018/5/24	10:18:30	admin	Edit staff group	Management
7	2018/5/24	10:22:31	admin	Added	Added Person Index "00000001"
8	2018/5/24	10:23:35	admin	Added	Added Person Index "00000002"
9	2018/5/24	10:25:23	admin	Edit	Edit Person Index "00000002"

Figure 35: Log Management Admin

This window display information logs performed by the GDS Manager, such as login, adding/deleting cards, modifying users, adding/deleting devices...

Realtime Video

Click on "Realtime Video" to list available GDS3710 streams.







Figure 36: Realtime Video

Users need to add first GDS3710 to the GDS Manager from the "Search" sub menu to display stream on the "Realtime Video" menu.



Figure 37: Play GDS3710 Stream

The following screenshot display the video stream of the connected GDS3710, users can start/stop the live stream, take a stream's capture, enable/disable the sound, enable two – way audio, choose the stream and open the door remotely using the following commands:





GDSManager System(E) View(V) Help(H)	
Function Navigation	X KANNER 20
Basic Information Administrator Group Member Schedule Holiday Pevice Configuration Card Info Log Log Device Log Administrator log Realtime Video GDS Configure C	Image: Second system Image: Second system

Figure 38: GDS3710 Live Stream

Note: A prompt message of "Open Door Successfully" will be displayed on the preview screen when door opened.

Preview Configure

Click on "Preview Configure" to select the file where to store screenshots taken from the GDS3710.







Figure 39: Preview Configure

The following window will pop up to select the directory where to store screenshots taken from the GDS3710.

Video window la	Video window layout limit for primary stream display									
	1	4	6	8	9	16	20	25	36	72
Capture Folder										
[D:\Snap	pshot\								
								ſ	<u>п</u> о	ĸ

Figure 40: Local Config

GDS

The "GDS" sub-menu displays connected GDS3710 to the GDS Manager added via the "Search" sub menu and their video stream.







Figure 41: GDS

Report

This menu allows users to configure the SMTP server information and access to the report list.

SMTP Server Information

The SMTP server sub menu allows users to configure their SMTP server address, port, sender Emailbox and to send a test text.

Smtp Server Information	
Server Address	
	⊡ ssl
Port	465
Sender Emailbox	
User Name	
Password	
Send Test	С

Figure 42: SMTP Configuration

Report List

The report list sub menu allows users to configure the report list including the report's name, email, subject, text, send period time (daily, weekly, and monthly), and report type (attendance Summary, Overtime..etc).





port Configure		
Receiver	→ Add D	elete
Email		
Subject		
Text		^
		*
Name of Report Member Selection	All Report type Attendance Summary Attendance Detail	^
Send Time Timeslot	Daily 10:28:31 AI Last day Image: Constraint of the symmetry of	ary
linesion	Ask a Leave	

Figure 43: Report List

Attendance Management

The "Attendance Management" sub menu display attendance records, as well as work shift, vacation, and time frame.

TimeFrame

Click on 🕂 Add

under "Timeframe" in order to set start and end work time and other time property as



5

GDS Manager User Manual Version 1.0.1.10



Timeframe Property			×
Tip: "Cut-off Clock in Time afternoon hours set time	e" and "Start Cloc	k out Time" according to work i	in the morning and
Name			
Start Clock in Time	00:00:00	Start Clock out Time	14:00:00
Office Time Starts	09:00:00	Office Hour End	18:00:00 🚖
Cut-off Clock in Time	12:00:00	Cut-off Clock out Time	23:59:00 🜲
Flextime to Work	0	Flextime off Work	0
	[ОК	Cancel

Figure 44: Timeframe Property

Table 2: Timeframe

Field	Description
Timeframe Name	Enter the Time Frame name.
Start Clock-in time	Enter time when users are allowed to start check-in.
Start Clock -out time	Enter time when users are allowed to start check-out.
Office Time Starts	Enter office start working time.
Office Hour End	Enter office end working time.
Cut-off-Clock-in Time	Enter end check-in time (member will be considered as absent after this time).
Cut-off-Clock-out Time	Enter end check-out time (no check-out will be accepted after this time).
Flextime to Work	Enter allowed late time. When set to "0" users will be considered absent after the configured "Office Time Starts ".
Flextime off Work	Enter allowed leaving early time. When set to "0", users will only be allowed to leave after "Office Hour End".

Users can also modify or delete the timeframe by clicking on "Modified", "Deleted" respectively.

ᡞ Refre	sh 🗕 Add			
Index	Time Frame Name	Office hours	Office Hour End	
1	Frame 1	09:00:00	18:00:00	
2	Frame 2	08:00:00	18:00:00	2 🛛

Figure 45: Timeframe





Work Shift

Click on Add under "Work Shift" to define work shift schedule to assign it to users. This can be done by completing the following information.

Work Shift Index			Х
Work Shift Name Cycle Type	Shift1 Week ~]	
Select Timeframe		Select Date	
Frame 1(09:00:00		☐ Sunday ✓ Monday ✓ Tuesday ✓ Wednesday ✓ Thursday ✓ Friday ☐ Saturday	
	ОК	Cancel	

Figure 46: Work Shift Index

Users need to:

- 1. Set a Work Shift Name.
- 2. Select a Cycle Type, either weekly or monthly.
- 3. Select a timeframe.
- 4. Select days of the shift.

Work Shift Assignment





Assign Shift to Membe	er								×
- Member Group Search	All		~	1					
Orong Scarch O		9 Name		>	Person Index 00000001 00000002	Name Alberto Dirr Jack Eddy	Group Name		
Start Date	12/09/2017 ~	End Date		12/09/20	17 ~				
Work Shift	L		-Work Shift Ha	s Been Se	lected				
		<	Work Shi	ft N S	tart Time E	End Time		ОК	Cancel

Figure 47: Assign Shift to Member

>

<

arrows.

- 1. Select from "Member" users to include for a work shift using
- 2. Select a "Start Date" and "End Date" for validity of the assignment configuration.
- 3. Select a work shift from the list and add it using arrow.
- 4. Click "OK" to complete the selection.

Special Assignment

Click on Add under "Special Assignment" to add a special assignment as shown below.





Special Assignment	×
Start Time	12/09/2017
End Time	12/09/2017
Timeframe	Leave \checkmark
Remark	FreeLance2
	Confime Cancel
	Conter

Figure 48: Special Assignment

Users need to set:

- 1. "Start Time" of the special assignment.
- 2. "End Time" of the special assignment.
- 3. Assign a specific "Timeframe" or set it to "Leave" to accept all periods.
- 4. Set a "Remark" as a reminder of the purpose if this special assignment.

Vacation Catalog

Click on 🕂 Add	to add a new vacation type	to assign it to users, the follov	wing window will pop up
	Vacation Catalog		×
	Vacation Type		
	Unit	Hour ~	
	Whether in attendance	No ~	
		Confirm Cancel	

Figure 49: Vacation Type

Users need to set:

- 1. Enter a name on the "Vacation Type" to identify the vacation.
- 2. Select the unit of the vacation on "Unit".
- 3. Set "Whether in attendance" to "Yes" or "No".





Vacation Apply

Click on

Add to set c

to set configuration for vacation.

The following buttons allows users to delete, approve, revoke the vacations, export the vacation list or send an email:



f	- 11			1				
Group Search	All		~					
Person Index 00000001 0000002 0000003 0000003	Name Alberto Dirr Jack Eddy Mike Willson 00000004	Group Name		>	Person Index	Name Jack Eddy	Group Name	
Start Time End Time	12/09/2017 12/09/2017	23:59:59	A A					
		23:59:59						

Figure 50: Take Vacation

arrows.

Following configuration needs to be done:

- 1. Select users for vacation using
- 2. Enter the "Start Time" for vacation.
- 3. Enter the "End Time" for vacation.
- 4. Enter "Vacation Type".
- 5. Set a "Reason for Leave".
- 6. Enter the "Petition Date".





Overtime

Add	
Auu	

to configure their users' overtimes, the overtime sub menu allows also to manage the Click on overtime per users or periods.

Ove	rtime								×	<
St	aff Group Search	All		~]					
	 □ Person Index ☑ 00000001 □ 00000002 □ 00000003 □ 00000004 	Name Alberto Dirr Jack Eddy Mike Willson 00000004	Group Name		>	Person Index 00000001	Name Alberto Dirr	Group Name		
	Start Time	12/09/2017		▲ ▼						
	End Time	12/09/2017	□▼ 23:59:59	-						
	Overtime Type	Overtime in	Weekend	\sim						
	OT Task									
	Apply Date	12/09/2017	17:34:41	•			Confir	m	Cancel	

Figure 51: Overtime

Clock in/out Records

The clock in/out sub-menu shows information about users, Name, Group Name, Date, Check-in and Checkout time, as shown below.

📫 Export	🔀 Send Email			
Person Index 🗸 🗸		Start Date	12/09/2017 V End Date	12/09/2017 🗸 🔍 Search
Person Index	Name	Group Name	Date	Clock Record
0000002	Jack Eddy	Disable	2017-09-12	16:37:31
0000003	Mike Willson	Disable	2017-09-12	16:37:36
00000001	Alberto Dirruchi	Disable	2017-09-12	16:37:49

Figure 52: Clock In / Out Records

🔍 Search to retrieve users' information from the GDS3710 (users may need to wait around 2 Click on minutes for the GDS Manager to retrieve users' information from the GDS3710).







Export Path	C:\\AttendanceLog_20170124_114
Ok	Cancel

Figure 53: Export Attendance

Makeup Check-In

1. Click on 🕂 Add

to add a new makeup record, the following window will pop up.

Group Sear	rch All		\sim				
Person Index	Name	Group Name		Person Index	Name	Group Name	
 ✓ 00000001 ✓ 00000002 ○ 00000003 ○ 00000004 	Alberto Dirr Jack Eddy Mike Willson 00000004		>	00000001	Alberto Dirr Jack Eddy		
lakeup Date	12/09/2017						
akeup Catalog	Clock In		\sim				
lakeup Reason					-		
					Confin	n	Cancel

- 2. Following steps need to be done:
 - Select users for Makeup record using







- Enter the "Makeup Date".
- Enter the "Makeup Catalog".
- Enter "Makeup Reason".
- Click on "Confirm".
- 3. Select a user and click on Approve to set the audit status for a user as pass or rejected, the following window will pop up.

Approve	×
Requests	
0000003(Mike Willson)	
Approve Status	Approve Passed V
Remark	Pass
	Confirm Cancel

Figure 55: Audit

- Set the status of the audit either as "Audit Passed" or as "Audit Rejected".
- Set the audit reason.
- 4. Select a user, and then click on Revoke to revoke the status.

- 5. Select a user and click on Delete to delete it from the audit list.
- 6. Select users and click on to export the selected users in "csv" format.

Attendance Report

This sub menu provides an overview of attendance details, such as attendance summary, late summary, full attendance summary.

Users need to select the desired type of report from "Attendance Detail", "Attendance Summary", "Late summary", "Full Attendance Summary", then click on ^Q Search to retrieve data from the GDS3710.





Name v Alberto Dirruchi;Jack Eddy;Mike Willson;00000004;								
Start Date	12/09/20	17 $$ End Date	12/09/2017	✓ Q Search	门 Export	🔀 Send Email		
Attendance Detail Attendance Summary Delay Summary All Duty Summary Overtime Summary								
Person Index	Name	Group Name	Date	Check in time	Check out time Sum of		Delay(minutes)	Overtime(min

Figure 56: Attendance Report

User can also click on the specified path in a "csv" format.





EXPERIENCING THE GDS MANAGER

Please visit our website: <u>https://www.grandstream.com</u> to receive the most up-to-date updates on firmware releases, additional features, FAQs, documentation and news on new products.

We encourage you to browse our <u>product related documentation</u>, <u>FAQ</u> and <u>User and Developer Forum</u> for answers to your general questions. If you have purchased our products through a Grandstream Certified Partner or Reseller, please contact them directly for immediate support.

Our technical support staff is trained and ready to answer all your questions. Contact a technical support member or <u>submit a trouble ticket online</u> to receive in-depth support.

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